



## **Privacy Protection with Internet & Telephone, LLC**

Internet and Telephone (I&T) is fully committed to protecting our customers' right to privacy. As part of serving your needs we gather information regarding the telecommunications services including call detail, technical configuration, destination, calling plans and usage and billing of such services. This information is known as Customer Proprietary Network Information or CPNI.

For example, CPNI includes information such as the type of services that you receive and your use of those services, including, for example, call patterns and call volume. CPNI does not include information derived from non-telecommunications services we offer you. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use, disclose or transfer certain CPNI without your prior consent: to protect (a) our rights and property, (b) you and our other customers, and (c) other carriers from fraudulent, abusive, or unlawful use of, or subscription to, our services; to provide or market service offerings among the categories of service to which the you already subscribe; for the provision of customer premises equipment, for billing, collection, and rendering services to you; and to law enforcement or other government officials in connection with an investigation or prosecution of possible unlawful activity, or as otherwise required by law.

I&T will not use or disclose your CPNI except as permitted and required by FCC Statutes and applicable regulations. We will use your CPNI for the sole purpose of providing you current I&T services or to make you aware of additional I&T products.

We do not give out the call detail specific information over the phone. Information can only be provided by sending the call detail information via U.S. mail to an address of record; emailing the information to an email address listed on the account or by calling the customer back at the telephone number on record. If you want us to send call detail information to a third-party, you must submit your request in writing and sign a written release that (1) we approve upon receiving from you, or (2) we provide you upon receipt of your written request.